

KPS CONSULTING

“Building an Access Bridge in Technology and Telecommunications”

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BY ELECTRONIC MAIL

Mr. Thomas Chandler
Chief, Disabilities Rights Office
Consumer and Governmental Affairs Bureau
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Dear Mr. Chandler:

At a recent meeting with you and others at the Federal Communications Commission (FCC) held on October 30, 2002, representatives of Communications Services for the Deaf (CSD) introduced the FCC to its new Pager Answering Services (PAS). At that time, CSD raised an issue concerning reimbursement for the costs of providing video relay services in connection with the job functions of a deaf PAS operator. Since that time, senior officials of CSD have had an opportunity to further review this issue and, for the time being, have decided not to seek reimbursement of the associated VRS costs.

A copy of this letter is being sent to the National Exchange Carriers Association, to similarly notify them of CSD's decision not to pursue recovery of these costs. Please let us know if you have any further questions regarding this matter.

Sincerely,

/s/

Karen Peltz Strauss
Senior Consultant
Communications Services for the Deaf

Cc: Margaret Egler, Consumer and Governmental Affairs Bureau
Maripat Brennan, National Exchange Carriers Association
Paul Ludwick, Sprint Communications
Mike Fingerhut, Sprint Communications